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- Hoovers Academic should open

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"*All Categories*" will search companies, people, and industries. Choose the tab you feel will return the most appropriate results.





# Searching

<u>HOOVERS</u>	All Categories 🛛	Starbucks	Q	Build A List	Optimizer	
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Search for a company name, individual, or industry Our example is Starbucks, a coffee company based in Seattle.











#### STARBUCKS CORPORATION Seattle, WA United States • NASDAQ SBUX -This company is covered by Michael McLellan. (bio) **Company Index Get Company Alerts** About This Company Financials **•** Competition 🔫 My Tools Industry Information Historical Events Stock Quote & Chart Print Quick Report News & Social **Family Tree Products & Operations Earning Estimates People & Contacts** 🔎 More Tools 🔻 ? WEB VOLUME AND NOTEWORTHY ACTIVITY \$101 Volume Price Neb ՄՈՒսմնեսներ աներ մՈՒստիես ՈՈՒսնիես ՈՒստոն \$45 Mar 16 Apr 16 Dec 16 Jan 1 Jan 16 Feb 1 Feb 15 Mar 1 Apr 1 May 1 May 16 Dec 1 powered by EFirstRain - Daily Closing Price SEC Filing Price Change News Event Management Change

Once you've made a selection you will see several features including *About This Company, Industry Information*, etc. Select any of these features for detailed information.

Mar-16





#### STARBUCKS CORPORATION Seattle, WA United States • NASDAQ SBUX -This company is covered by Michael McLellan. (bio) **Company Index** Get Company Alerts About This Company 🔹 🔻 Financials **•** Competition 🔫 **My Tools** Industry Information **Historical Events** Stock Quote & Chart News & Social Print Quick Report **Family Tree** Financial Market Data **Products & Operations Earning Estimates People & Contacts** 🖉 More Tools 🔻 ? PRODUCTS AND OPERATIONS 2014 Sales \$ mil. % of total Company-operated retail 12,977,9 79 Licensing 1.588.6 10 CPG, foodservice & other 1,881.3 11 Total 16,447.8 100

Here we've selected *Products & Operations* and now we can see a list of services offered by Starbucks.





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### Results



Continue down the page for key information: Company Description, Key People, Historical Events, Key Information, Competitors, Industry Information and more!

Mar-16





### **Example of information found in Company Description.**

#### COMPANY DESCRIPTION

2401 Utah Ave S Seattle, WA 98134-1436, United States

Phone: +1-206-447-1575 Fax: +1-206-447-3432

http://www.starbucks.com 🔒

Wake up and smell the coffee -- Starbucks is everywhere. The world's #1 specialty coffee retailer, Starbucks has more than 21,000 coffee shops in about 60 countries. The outlets offer coffee drinks and food items, as well as roasted beans, coffee accessories, and teas. Starbucks operates more than 10,700 of its own shops, which are located mostly in the US, while licensees and franchisees operate roughly 10,600 units worldwide (including many locations in shopping centers and airports). In addition, Starbucks markets its coffee through grocery stores, food service customers, and licenses its brand for other food and beverage products.

Read Full Description
Read Company History





### **Example of information found in Key Information**

KEY INFORMATION		
D-U-N-S Number	155366107	
Location Type	Headquarters	
Subsidiary Status	No	
Company Type	Public	
Plant/Facility Size (sq. ft.) (actual)	1,001,000	
Foreign Trade	Imports/Exports	
Accountant	Deloitte & Touche LLP	
2014 Employees (All Sites)	191,000	
Employees (This Site)	763	
1-Year Employee Growth	4.95%	
Year of Founding	1985	
Primary Industry	Coffee Shops	
Primary SIC Code	58120304: Coffee shop	
Primary NAICS Code	722513: Limited-Service	

Identify parent company, site size, number of employees, year of founding, state of incorporation, and more.

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### **Find Key Financials and Competitors**

#### **KEY FINANCIALS**

Fiscal Year-End	September
2014 Sales	\$16.45B
1-Year Sales Growth	10.45%
2014 Net Income	\$2.07B
1-Year Net Income Growth	24,816.87%
Total Assets	\$10.75B
Prescreen Score	Low Risk

#### >>> View Full Financials

#### COMPETITION

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#### Competitive Landscape for Coffee Shops

Companies in this industry sell coffee drinks and other food and beverages for consumption on the premises or for takeout. Major companies include International Coffee & Tea (The Coffee Bean & Tea Leaf), Peet's Coffee & Tea, and Starbucks (all based in the US), as well as Costa (part of hospitality firm Whitbread) and Caffè Nero (both based in the UK).

#### Read More About Starbucks Across Multiple Industries

#### **Top Starbucks Competitors**

Company	Revenue	Net Profit Margin
Starbucks	\$16.45B	14.57%
<u>McDonald's</u>	\$27.44B	16.35%
<u>Nestlé</u>	\$92.83B	15.74%
<u>Dunkin</u>	\$0.75B	23.47%
Industry Median		2.53%

#### >>> View Full Competitors List





# Searching



### In this example you are using the *People* search Our example is Timothy D. Cook. CEO of Apple.





mothy D. (Tim) Cook			
URRENT EMPLOYMENT & AFFILIATIONS			
CEO at APPLE INC.			
Wireless Telecommunications Equipment Manufact	turing		
1 Infinite Loop	Primary Phone: +1-408-996-1010		
Cupertino, CA 95014 - 2083 Fax: +1-408-974-2483			
United States			
Compensation History			
<b>2013:</b> \$1,400,006.00 salary, \$4,252,727.00 total compensation			
<b>2012:</b> \$1,357,718.00 salary, \$4,174,992.00 total compensation			
2011: \$900,017.00 salary, \$377,996,537.00 total compensation			

# General public information is provided including: age, title, contact & compensation.





### Employment Profile

Tim Cook is the CEO of Apple and serves on its Board of Directors. Before being named CEO in August 2011, Tim was Apple's Chief Operating Officer and was responsible for all of the companys worldwide sales and operations, including end-to-end management of Apples supply chain, sales activities, and service and support in all markets and countries. He also headed Apples Macintosh division and played a key role in the continued development of strategic reseller and supplier relationships, ensuring flexibility in response to an increasingly demanding marketplace. Prior to joining Apple, Tim was vice president of Corporate Materials for Compaq and was responsible for procuring and managing all of Compaqs product inventory. Previous to his work at Compaq, Tim was the chief operating officer of the Reseller Division at Intelligent Electronics. Tim also spent 12 years with IBM, most recently as director of North American Fulfillment where he led manufacturing and distribution functions for IBMs Personal Computer Company in North and Latin America. Tim earned an M.B.A. from Duke University, where he was a Fuqua Scholar, and a Bachelor of Science degree in Industrial Engineering from Auburn University.

Source: Company Web Site, 2013

### Scroll down the page to find Employment Profile and historical information.





# Searching



In this example you are using the *Industry* search Our example is Coffee shops.





Coffee Shops	View All Industries				
Industry Index				Tools	
Overview	Financials		Quarterly Industry Updates	Print Preview	
Description Trends &		unities	Executive Insight	Print Report	
Associated Industry Codes	News & Social		Business Challenges	🏷 Receive Industry Alerts	
Companies List	Call Preparation	Questions	Glossary of Acronyms		
INDUSTRY DESCRIPTION	?	ASSOCIA	TED INDUSTRY CODES	3	
Companies in this industry sell coffee drinks		NAICS Cod	des		
and other food and beverages	for consumption	722515: Snack and Nonalcoholic Beverage Bars SIC Codes 5812: Eating places			
on the premises or for takeout	t. Major al Coffee & Tea				
(The Coffee Bean & Tea Leaf), I	Peet's Coffee &	J012. Lati	ig places		
Teal and Starbucks (all based in	n the US) as well				

# Industry information is available by category, including industry leaders.





# Build a List, Optimizer & Help



Click the right square to gain access to Support Center information.

The Build a List and Optimizer features are not used in the current version of Hoover's Academic.





## **Citing Hoovers: Finding the Author**



Author name, if available, is found immediately below the company name in the upper left of the page.





## **Citation Formats**

### **APA Basic Format:**

Author (if available). (Date). Document title. Retrieved date, from name of database.

### **APA Examples:**

Hoover's, Inc. (2014). *Ogilvy & Mather Worldwide, Inc.* Retrieved October 13, 2014, from Hoover's Online.

APA In text citation: (Hoover's, 2014)

Note: The retrieval date is included because the data is likely to change over time



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